

4th Quarter 2025

COURSE DESCRIPTIONS

Certified Reverse Mortgage Professional (CRMPs)

Mutual offers 7 CRMP classes. These classes are indicated below with the CRMP logo. The type of credit is indicated below the course description. To receive CRMP credit you must:

- Attend the entire class and answer all polling questions
- For more information about the CRMP designation click HERE.
- Submit CRMP Certification of Completion to NRMLA.
- Certificates are emailed registration at the end of each week.

Express Train

Express Train webinars last 15 minutes or less. Look for the ## icon on our calendar.

- **NEW!** Reading Monthly Mortgage Statement
- **NEW!** HECM vs. SecureEquitysm
- It's Back! Eligible vs Ineligible NBS
- Reverse Mortgage History
- Reading a Rate Sheet
- Using QR's Loan Simulator
- Due and Payable Events



Join us to learn about our new proprietary product. We'll discuss features, availability and advantages.

REVERSE REFINANCES

We'll explore when refinancing makes sense—and when it may not. We'll review the key financial "tests" a loan should pass in order to provide a real benefit. We'll also cover how to calculate reduced MIP on a new loan, along with the information you'll need from the original loan.

REVERSE PURCHASES SERIES

Our purchase class has been completely revamped; it's now a series of 3-30 minutes sessions. Attend one, two, or all 3! Part I discusses the market and the importance of the senior housing market, Part II reviews differences between refinances and purchase and Part III exams purchase loan scenarios and how to enter purchases in QR.

REVERSE MORTGAGES FOR NEWCOMERS

Unlike our traditional RM Basics, it compares reverse terms to forward terms, how to simplify reverse concepts and answer questions. We'll also discuss basic eligibility and overcoming obstacles.

THE BASICS OF QUANTUM REVERSE

Learn how to enter a new lead, change payment plans, create proposals and applications and complete key fields & screens.

HECM MATH

Learn about initial and expected rates, payment plan calculations and the math behind key disclosures. Hear about loan growth and compare loan growth using multiple indices.

IF YOU'RE TALKING, YOU'RE LOSING!

Knowing your product inside and out is important but sometimes in our guest to be an expert we forget to give the client time to tell their story. We'll look at ways to simplify our approach, take cues from the client and more.

NON-BORROWERS

Learn about eligible and ineligible non-borrowing spouses, nonborrowing owners and household members and signing, counseling and income requirements.

1 Basic CRMP credit



IIII NO PROBLEMS, ONLY SOLUTIONS!

It's important to remember that HECMs provide a sustainable solution for many potential borrowers. This class will talk about suggested uses of a HECM like paying off debt, buying a home, paying off a HELOC and more.

1 Advanced CRMP credit

REVERSE MORTGAGE BASICS

New to reverse mortgages? Join us to learn about the industry, HUD guidelines, eligibility, terms, products, and best practices.

1 Basic CRMP credit



REVERSE MORTGAGE SERVICING

This session will cover the responsibilities of Loan Servicing including Borrower responsibilities, payments, repairs, LESA, and end of loan requirements.

1 Advanced CRMP credit

LINES OF CREDIT AND PREPAYMENTS

Get more in-depth knowledge on calculating LOCs, IDLs and LOC growth. We'll also compare HELOCs to HECM LOCs and see how powerful partial prepayments can be.

1 Advanced CRMP credit



IRID ALL DEALS AREN'T CREATED EQUAL

Discusses general guidelines regarding borrowers and deed and title issues including non-borrowing spouses and property owners, POAs, bankruptcy, Life Estates, Trusts and more. Also discuss ADUs and Solar Leases!

1 Advanced CRMP credit



IND GETTING THE DEAL TO WORK

Join us to review how Compensating Factors, Asset Dissipation, and Extenuating Circumstances are used to overcome income and credit issues. We'll discuss LESAs and LOEs too.

1 Basic CRMP credit



October 2025

Monday	Tuesday	Wednesday	Thursday				
Please DOWNLOAD the calendar to click the registration links							
September 29 Letters of Explanation	September 30	1 Reverse Mortgage History	2	DETAILS			
12:00ET/9:00PT The Basics of Quantum	If You're Talking, You're Losing! 2:00ET/11:00PT	12:00ET/9:00PT CROSS Loan Simulator	Lines of Credit and Prepayment 2:00ET/11:00PT	TIME ZONES All times are Eastern time zone1 for Central, -2 for Mountain, - 3 for Pacific time zones.			
Reverse 2:00ET/11:00PT 6	7	<u>2:00ET/11:00PT</u>	9	TIMING All classes are approximately 60 minutes in length. Express Train			
No live classes schedul	classes are less than 15 minutes.						
				REGISTRATION Click on the course name and			
No Live Classes Scheduled	SecureEquity sm 12:00 ET/9:00PT HECM Math 2:00ET/11:00PT	## HECM vs. SecureEquity 4:00ET/1:00PT	Reverse Mortgages for Newcomers 2:00ET/11:00PT	date to register for a session. CRMP CREDITS CRMP courses are indicated by the CRMP logo. Certificates are emailed at the end of each week.			
Reverse Mortgage Basics 3:00ET/12:00PT	Non-Borrowers 2:00ET/11:00PT	Reading a Rate Sheet 12:00ET/9:00PT	No Problems, Only Solutions 3:00ET/12:00PT	TRAINING MATERIALS AND RECORDINGS Classes will be recorded. Recordings and materials will be distributed within a few days of the session's conclusion.			
All Deals Aren't Created Equal 2:00ET/11:00PT	The Basics of Quantum Reverse 2:00ET/11:00PT	Reverse Servicing 2:00ET/11:00PT	30 ☐ Due and Payable Events 12:00ET/9:00PT SecureEquity sm 4:00 ET/1:00PT	TRAINING QUESTIONS? Contact Craig Barnes at cbarnes@mutualmortgage.com. For customized training solutions contact your Account Executive.			



November 2025

Monday	Tuesday	Wednesday	Thursday					
Please DOWNLOAD the calendar to click the registration links								
3	4	5	6	DETAILS				
If You're Talking, You're Losing! 2:00ET/11:00PT	Reverse Purchase Part I – The Market 2:00ET/11:00PT	Reverse Purchase Part II – Purchase Basics 2:00ET/11:00PT	Reverse Purchase Part III – Quantum and Scenarios 2:00ET/11:00PT	TIME ZONES All times are Eastern time zone1 for Central, -2 for Mountain, - 3 for Pacific time zones.				
10	11	12	13	TIMING All classes are approximately 60 minutes in length. Express Train				
Eligible vs Ineligible NBS 12:00ET/9:00PT	Lines of Credit and Prepayments 2:00ET/11:00PT	QR's Loan Simulator 2:00ET/11:00PT	HECM Math 2:00ET/11:00PT	classes are less than 15 minutes.				
17	18 SecureEquity sm	19 ← NEW! Reading a Monthly	20	Click on the course name and date to register for a session.				
Reverse Mortgages for Newcomers 2:00ET/11:00PT	12:00 ET/9:00PT The Basics of Quantum Reverse 2:00ET/11:00PT	Statement12:00ET/9:00PT Getting the Deal to Work 3:00ET/12:00PT	Reverse Mortgage Basics 3:00ET/12:00PT	CRMP CREDITS CRMP courses are indicated by the CRMP logo. Certificates are emailed at the end of each				
24	25	26	27	week.				
No Problems, Only Solutions 2:00ET/11:00PT	NEW! Reverse Refinances 2:00ET/11:00PT	Reading a Rate Sheet 12:00ET/9:00PT Non-Borrowers 2:00ET/11:00PT	Mutual Offices Closed Thursday and Friday Thanksgiving	TRAINING MATERIALS AND RECORDINGS Classes will be recorded. Recordings and materials will be distributed within a few days of the session's conclusion.				
				TRAINING QUESTIONS? Contact Craig Barnes at cbarnes@mutualmortgage.com For customized training solutions contact your Account Executive.				



December 2025

Monday	Tuesday	Wednesday	Thursday				
Please DOWNLOAD the calendar to click the registration links							
1	2	3	4	DETAILS			
# Due and Payable Events 12:00ET/9:00PT	Reverse Mortgage History 12:00ET/9:00PT SecureEquity sm	## Eligible vs Ineligible NBS 12:00ET/9:00PT	If You're Talking, You're Losing! 3:00ET/12:00PT	TIME ZONES All times are Eastern time zone1 for Central, -2 for Mountain, - 3 for Pacific time zones.			
8	3:00 ET/12:00PT	10	11	TIMING All classes are approximately 60 minutes in length. Express Train			
Reverse Purchase Part I – The Market 2:00ET/11:00PT	Reverse Purchase Part II – Purchase Basics 2:00ET/11:00PT	Reverse Purchase Part III – Quantum and Scenarios 2:00ET/11:00PT	Lines of Credit and Prepayments 2:00ET/11:00PT	classes are less than 15 minutes.			
15	16	17	18	Click on the course name and date to register for a session.			
New! Reverse Refinances	SecureEquity sm 12:00 ET/9:00PT	Reading a Monthly Statement12:00ET/9:00PT	# QR's Loan Simulator 12:00ET/9:00PT	CRMP CREDITS CRMP courses are indicated by			
2:00ET/11:00PT	Reverse Mortgage Basics 3:00ET/12:00PT	No Problems, Only Solutions 2:00ET/11:00PT	Reverse Mortgages for Newcomers 3:00ET/11:00PT	the CRMP logo. Certificates are emailed at the end of each			
22	23	24	25	week.			
The Basics of Quantum Reverse 1:00ET/10:00PT	Reading a Rate Sheet 12:00ET/9:00PT	No Live Classes Scheduled	Mutual Offices Closed -	TRAINING MATERIALS AND RECORDINGS Classes will be recorded. Recordings and materials will			
All Deals Aren't Created Equal 3:00ET/12:00PT	Reverse Servicing 2:00ET/11:00PT		Christmas Day	be distributed within a few days of the session's conclusion.			
29	30	31		TRAINING QUESTIONS?			
No live classes schedul	Contact Craig Barnes at cbarnes@mutualmortgage.com For customized training						
				solutions contact your Account Executive.			