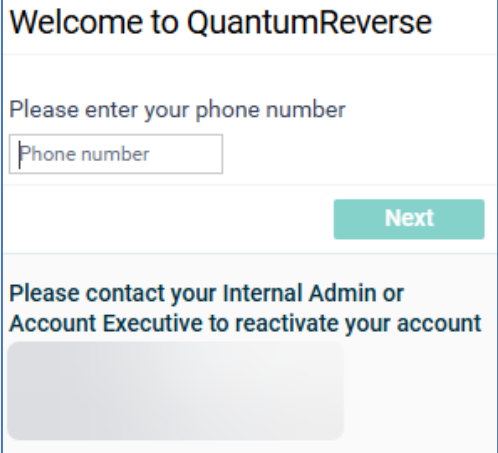
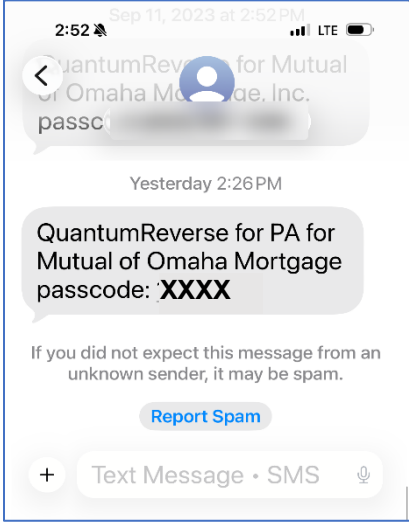
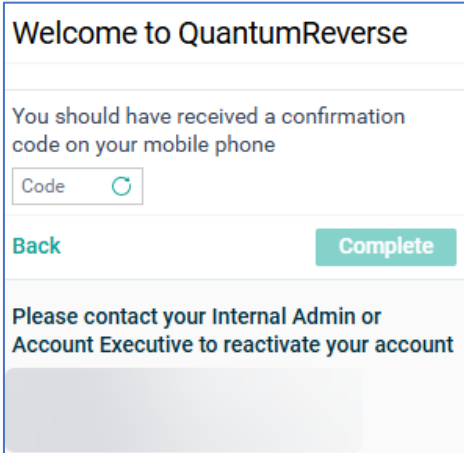


## Two-Factor Authentication Using SMS

Beginning on Tuesday, May 5, 2025, Two-Factor Authentication will be set as the default when logging into Quantum Reverse.

<p>1. Enter your <b>cell phone</b> and click <b>Next</b>.</p> <p><i>Note: This must be a phone number able to receive text messages.</i></p>	 <p>The screenshot shows the 'Welcome to QuantumReverse' screen. It has a text input field labeled 'Please enter your phone number' with a placeholder 'Phone number'. Below the field is a green 'Next' button. At the bottom, there is a message: 'Please contact your Internal Admin or Account Executive to reactivate your account' with a greyed-out area below it.</p>
<p>2. You will receive a code on the phone number you entered in Step 1.</p>	 <p>The screenshot shows an SMS message from 'QuantumReverse for Mutual of Omaha Mortgage, Inc.' with a passcode 'XXXX'. The message is timestamped 'Yesterday 2:26 PM'. Below the message is a 'Report Spam' button and a text input field for replying.</p>
<p>3. Enter the <b>passcode</b> from Step 2 in the Code field and click <b>Complete</b>.</p> <p>4. After clicking Complete, a Term and Conditions window will appear, <b>scroll down</b> to the bottom of the window and click <b>Accept terms and conditions</b>.</p>	 <p>The screenshot shows the 'Welcome to QuantumReverse' screen. It has a text input field labeled 'You should have received a confirmation code on your mobile phone' with a placeholder 'Code'. Below the field are 'Back' and 'Complete' buttons. At the bottom, there is a message: 'Please contact your Internal Admin or Account Executive to reactivate your account' with a greyed-out area below it.</p>

Please reach out to your PSA or AE if you have any questions.